



Form for Helpdesk Questions

Customer:

FROM

Point of Contact:

Phonenumber for the answer^{*)}:

or

Emailaddress for the answer^{)}:**

Ref. Customer:

Product concerned:

Serial Number(s):

^{*)}: If this form send by post or the answer is wanted by phone

^{**)}: If not the same as the email-address used for sending the form.

TO

Thales Contact: tcnlhelpdesk@nl.thalesgroup.com

0900-tcnlhelp

Thales Communications NL Helpdesk
Postbus 88
1270 AB Huizen

Helpdesk:

Question / Other Request for Help

Contract No:

ABOUT

Description of Helpdesk request, Date of Occurrence, Special Circumstances etc.:

For Complaints, Repairs or Guarantee issues, please follow the TCNL Complaints Procedure of Your Contract
See <http://www.thales-communications.nl/pages/contactus.htm>.